

Continuous-time Markov chains (CTMC)

first def

continuous stochastic process with Markov property (homogeneous transition function)

second def

exponential waiting/holding time at each state

embedded discrete-time MC to jump to a new state

birth and death process

birth rates and death rates

formulate it as a CTMC

examples

transition probability function

C-K equations (matrix notation)

transition rate matrix / generator

derivative at t=0

how to compute it?

limiting distributions

existence

irreducible and positive recurrent

computation

balanced equations

example

birth and death process

compute fraction of customers lost

PASTA principle

first step analysis

duration time for birth and death process